

Now & Later: Marketing Tactics to Build Traffic and Convert to Buyers March 24, 2011



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#### **Agenda**

- Paid Search (PPC)
- Shopping Feeds
- Search Engine Optimization (SEO)
- Conversion Optimization



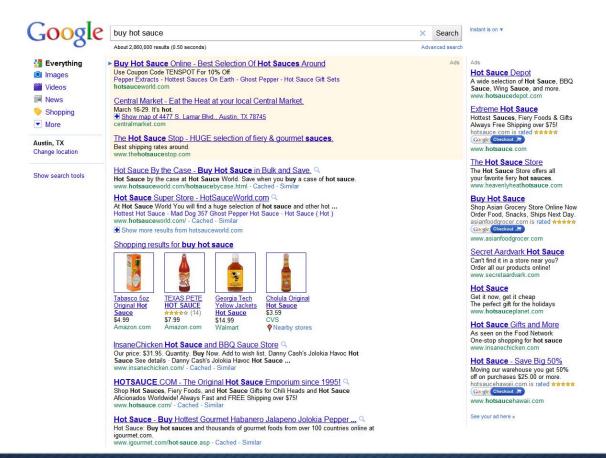
### **Intro to Online Marketing**

- About 80% of eCommerce marketing campaigns that drive sales come from PPC Advertising, Shopping Engines and SEO\*
- Driving traffic immediately vs. long-term
- Converting traffic to sales

\*Reflects generally accepted statistics averaged from various resources: CPC Strategy, Forrester Research, Internet Retailer, MerchantAdvantage, and Practical eCommerce

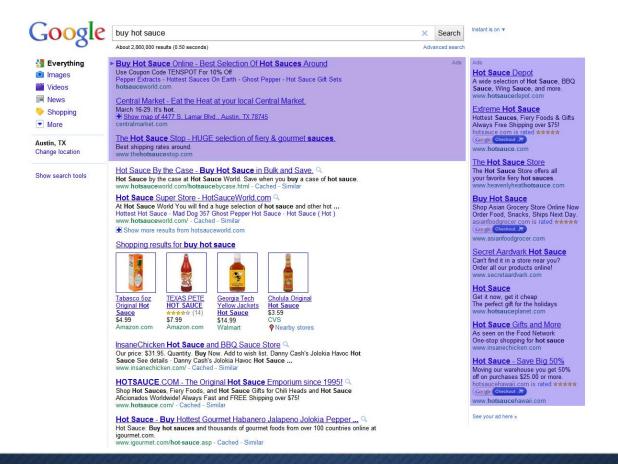


# Search Engine Results Page



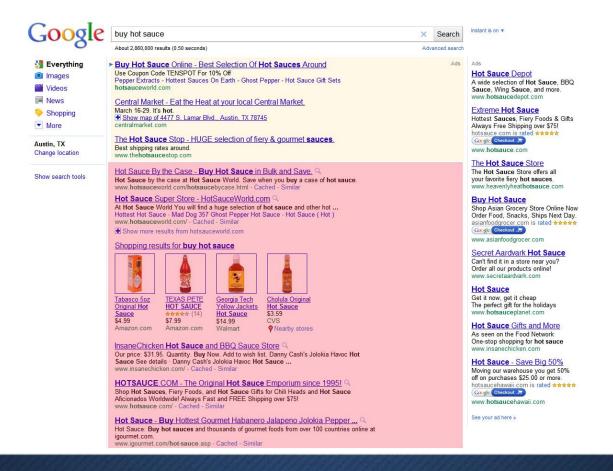


# **Pay-Per-Click Results**

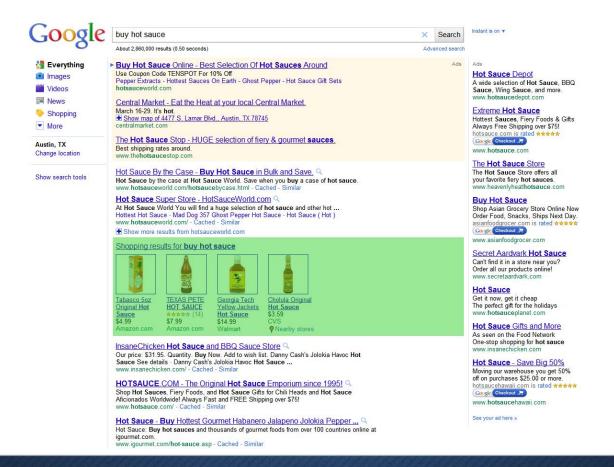




### **Organic Search Results**



# **Shopping Feed Results**







# Pay Per Click Advertising

- What is pay per click advertising?
  - Create keywords
  - Create ads
  - Ads show on the search engines
  - You pay any time someone clicks on your ad



#### **PPC - Choosing Relevant Keywords**

- Category-level keywords
  - Mexican hot sauces
  - Grilling hot sauces
- Product names
  - Firestarter number 5
- Misspellings
  - Hot sause
  - Spicey sauce
- Industry terms (where available)





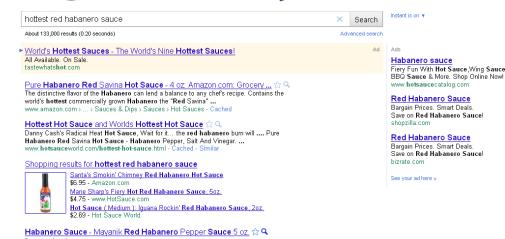
# PPC - Basic & Long-Tail Keywords

#### Basic

- Hot sauces
- Best hot sauces
- Buy hot sauce

#### Long-Tail Keywords

- Hottest red habanero sauce
- Hot BBQ sauce for grilling
- Southwestern hot sauce brands



Mayanik Habanero Hot Sauce, with its natural vibrant red color, demands the attention of

our senses. It is the perfect companion to the most abundant ... www.mexgrocer.com > Hot Sauces > Imported Hot Sauces - Cached



### **PPC – Negative Keywords**

- Exclude Popular Informational Topics
  - Allergies
  - Recipes
- Omit Unrelated Search Engine Results
  - Basketball
  - Band

#### Searches related to hot sauce

hot sauce recipes hot sauce streetball hot sauce hot sauce basketball hottest sauce hot sauce band

hot pepper sauce hot sauce and1



Auvanceu search



# **PPC- Creating Ad Text**

- Comply with Policies & Regulations
  - Punctuation/Grammar
  - Text Requirements
- Include Keywords in Ad Text
  - Bold Effect
  - Relevancy

Sponsored links

#### Hot Sauce Depot

A wide selection of **Hot Sauce**, BBQ **Sauce**, Wing **Sauce**, and more. www.**hotsauce**depot.com

#### Hot Sauce of the Month

9 Different Clubs to choose from. Great gifts! Low prices on the net www.saucegirl.com

- Send Traffic to Appropriate Locations
  - Home Page
  - Category or Product Page



#### **PPC- Maintaining Ads**

#### Test Ads

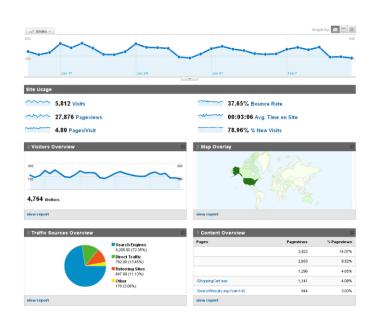
- Create Variations
- Collect Data
- Pause Underperforming Ads
- Create New Ads

#### Monitor Budgets & Bids

- Daily Budget
- Keyword Bids

#### Run Regular Reporting

- AdWords Reports
- Google Analytics Reporting





### **Shopping Feeds**

- Most popular comparison shopping engines (CSEs):
  - Free shopping engines
  - Cost per click shopping engines

















Buy.com



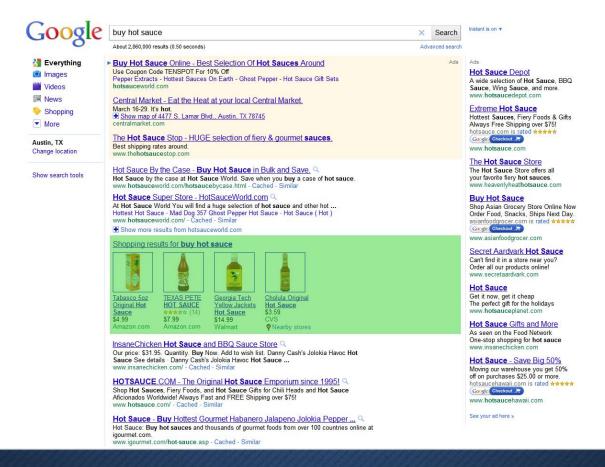
# Why Utilize Shopping Feeds?

- About 50% of online shopping decisions are influenced by shopping destination sites\*
- Reach active shoppers looking for products like yours
- Integration of shopping results into search results

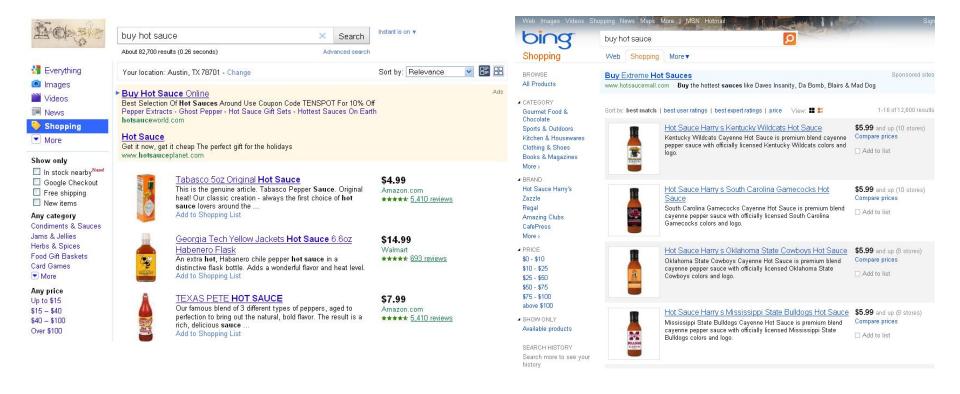


<sup>\*</sup> Reflects generally accepted statistics averaged from various resources: CPC Strategy, Forrester Research, Internet Retailer, MerchantAdvantage, and Practical eCommerce

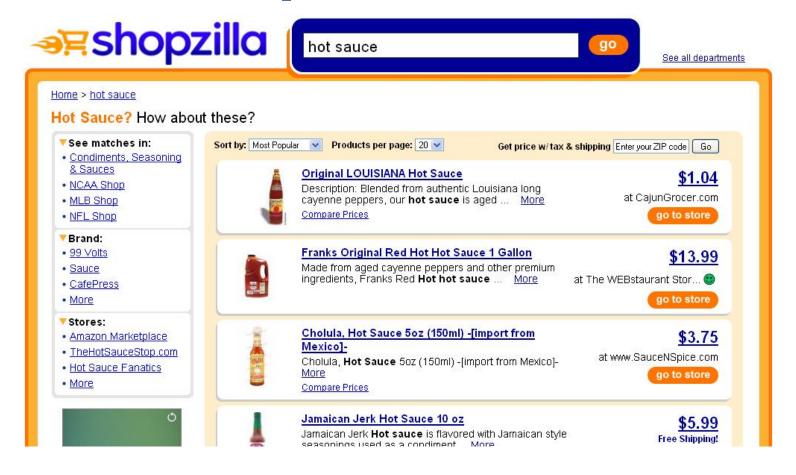
### **Integrated Search Results**



# **Google & Bing Shopping Results**



### **Shopzilla Results**





### **Shopping Feeds**

- High Quality Shopping Feeds Perform Best When They:
  - Provide detailed, relevant product info for each product
  - Include as many fields as possible in each feed
  - Feature Quality product images
  - Are regularly updated
  - Formatted per each shopping engine's requirements



# **Search Engine Optimization (SEO)**

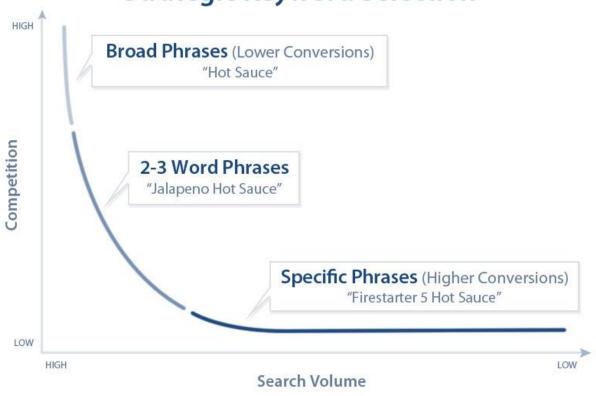
- 93% of internet traffic begins at a search engine\*
- Volusion's Custom SEO clients experience an average 1,453% increase in organic traffic from their target keywords after 12 months

\*http://avtecmedia.com/marketing/internet-marketing-trends/



# **Keyword Research & Selection**

#### Strategic Keyword Selection

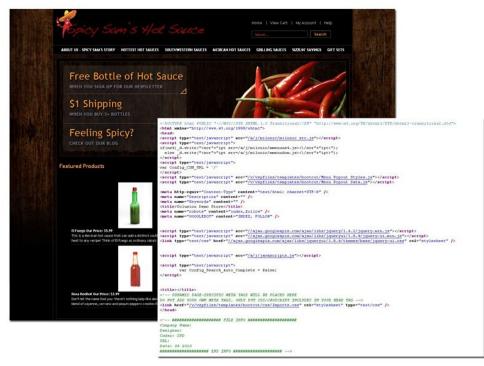




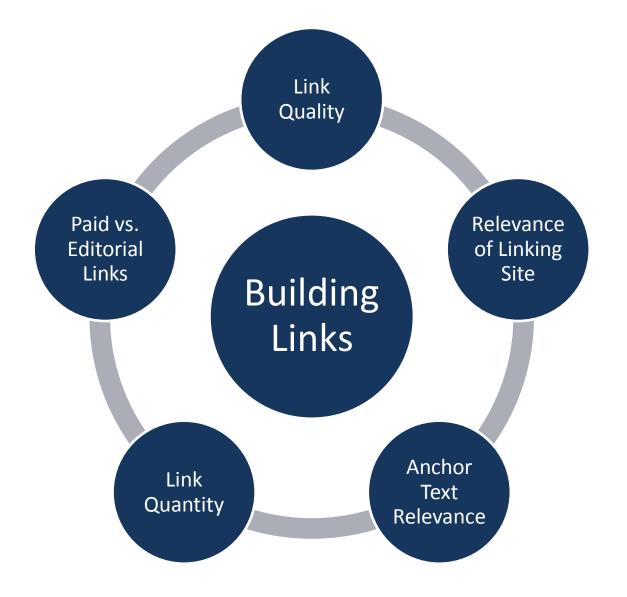
### **On-Page Optimization**

#### **On-page optimization includes:**

- HTML Code
- Page Titles
- Meta tags
- Internal Linking
- Keyword Usage
- Image Optimization
- Descriptive Content









#### **Online Exposure**

- Company Blog
- Article Development
- Press Releases
- Video Publication
- Social Media Get Involved





### **Measuring Results**

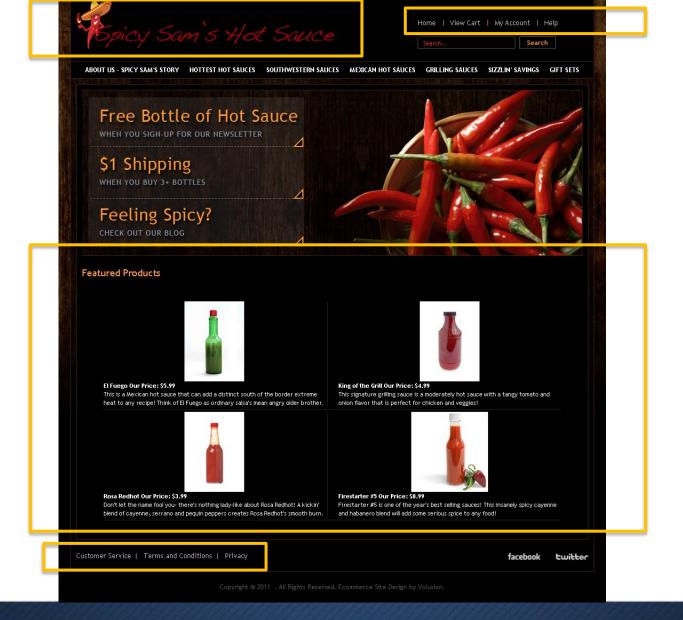
- Tracking code (Google Analytics)
- Take baseline metrics
- Measure organic traffic growth over time
- Track results from targeted keywords
- Streamline efforts to maximize profits



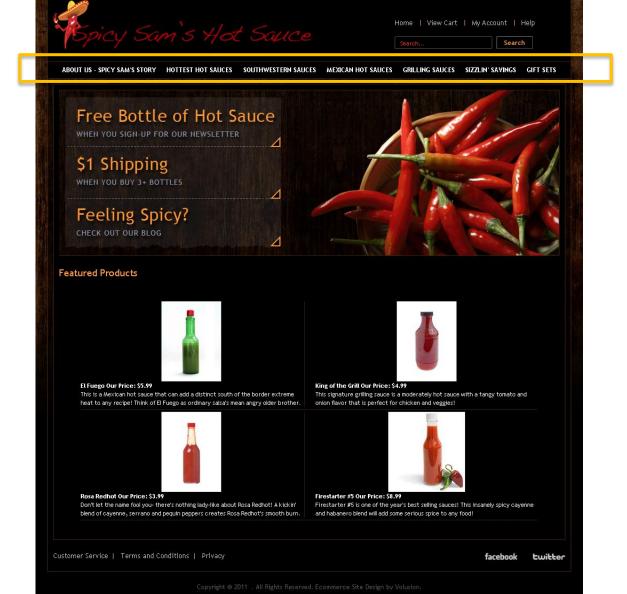
### **Conversion Optimization**

- Landing Pages
- Homepage
  - Page Layout Best Practices
  - Ease of Navigation
  - Importance of the Search Box
  - Promotions

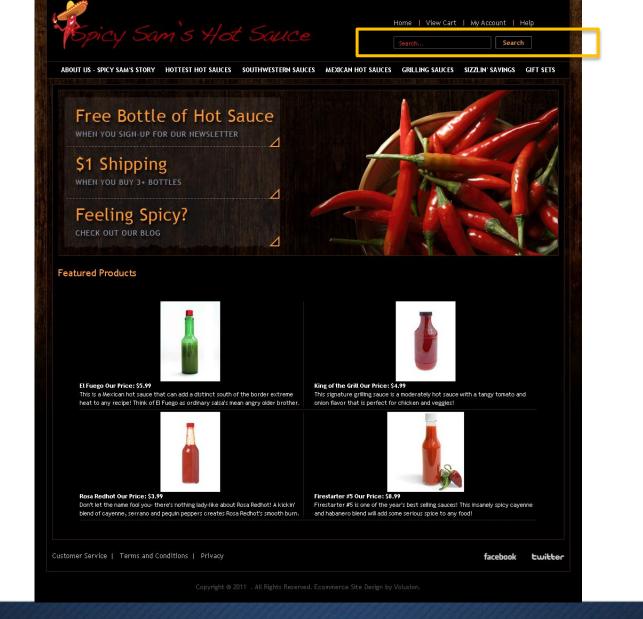


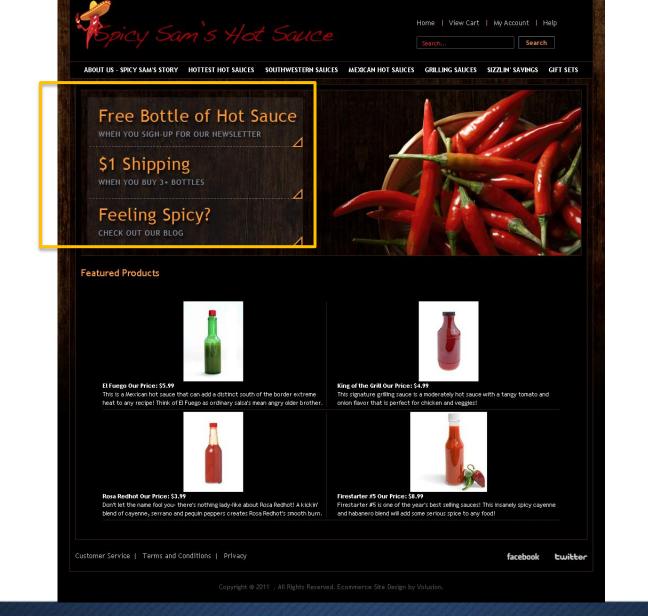


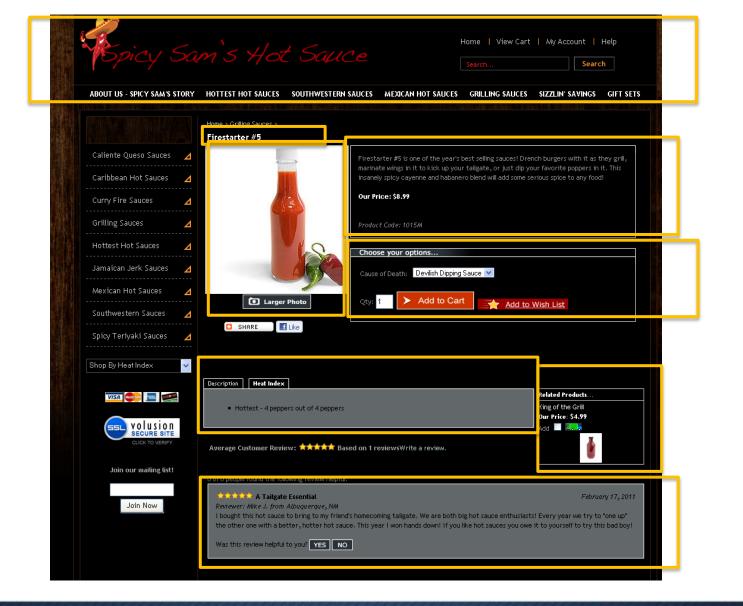














#### **Cart Abandonment**

1000 Abandoned Carts, Average Cart Value of \$25

Percent Decrease	Additional Sales	
100%	\$25,000	
20%	\$5,000	
10%	\$2,500	
5%	\$1,250	



#### **Cart Abandonment**

- How to prevent cart abandonment
  - No "surprises" in the checkout process
  - Good payment and shipping options
  - Establish trust



# Which marketing method is best for an ecommerce site?

- 48% of searchers click on a company's site if the company or brand appears multiple times in the search results\*
- An online marketing strategy using a combination of techniques is recommended to maximize exposure for an ecommerce site

\*http://blog.onlinemarketingconnect.com/frame/index.php?url=http://econsultancy.com/blog/7027-20-stats-you-might-not-know-about-user-search-behaviour





Design

Marketing

PPC
SEO
Shopping feed management
Facebook advertising
Site analytics
Conversion consulting
Marketing calculator
Case Studies

Professional

Enterprise

Diversifying your **online marketing** portfolio can be a challenging task for online business owners. Which marketing channels should you utilize? How should you allocate your online marketing budget? This **marketing budget** calculator can help answer those questions. If would like to speak with a marketing services consultant directly, please give us a call at 1.800.646.3517 x 105 or contact us about our services.



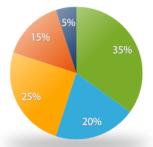
o 1 year or less More than 1 year

#### 2 What are your current marketing goals?

o Immediate boost in traffic ● Immediate boost in traffic and long-term traffic growth

#### What is your monthly marketing budget?(across all channels)

o Less than \$2,000 o \$2,000-\$9,999 o \$10,000-\$24,999 o \$25,000+



Service	Budget	
SEO	2	35%
Paid Search (PPC)	2	20%
Shopping Feeds	2	25%
Conversion Consulting & Optimization	2	15%
Facebook Advertising	2	5%

#### What does this mean for you?

Newer stores looking for both an immediate boost in traffic and also longer-term traffic building with a larger marketing budget should utilize PPC and shopping feeds extensively, as well as invest minimally in Facebook advertising to deliver high-quality targeted traffic to their site immediately. Additionally, they should dedicate a substantial portion of their budget to SEO and conversion consulting in order to get the most out of their other online marketing efforts and make sure that traffic getting to the site has the best chance to convert to sales.



\*Our calculator estimates the most efficient allocation of marketing dollars, but the actual ROI on your marketing efforts will vary from business to business and campaign to campaign. Volusion makes no warranties as to the accuracy of the data presented or how it may affect your specific circumstances.



#### **Q&A**

Submit your questions to the chat box!

